

ANALYSIS AND ACTION TAKEN REPORT ON FEEDBACK REPORT FROM THE STAKE HOLDERS

Our institution has a well-planned process for obtaining, analyzing and utilizing the feedback report for further improvement and overall development. The IQAC has constituted a Feedback Analysis Committee for completing the entire process and it works as follows:

- Feedback is obtained from students, teachers, and alumni for every academic year-across the semesters.
- It normally includes survey of the learning environment through questionnaires prepared on the google form which are easily circulated through WhatsApp groups. identity of the feedback form responder is kept confidential.
- The feedback mainly focuses on curriculum teaching learning environment co-curricular extra-curricular and community outreach programs competency of Teachers, Grievance Redressal Mechanism, ICT enabled teaching and infrastructural facilities, alumni engagement, mentorship, PTA engagement, etc.
- Feedback analysis is done by FAC. Feedback analysis report is prepared and submitted to IQAC
- The IQAC after due deliberations, recommends necessary measures for specific and overall development and thereby quality enhancement of the institution. Those recommendations are further kept before the CDC for necessary action.
- The Stakeholders are informed of actions that have been taken based on their feedback.
- IQAC of the institution has also initiated the process of online Student Satisfaction Survey (SSS) as per instructions of NAAC. The response obtained through SSS is further processed by IQAC and utilized for quality enhancement with due approval from CDC.
- Based on the Feedback of the Stake holders following action has been taken by the institution
 - The student in the rural areas were not able to attend online classes due to network issues and unavailability of ICT devices. To facilitate the students to watch lectures as per the availability of network and other ICT tools, teachers recorded their lectures and uploaded them on the YouTube.
 - Social awareness program 'Ek Hath Madaticha' to help the needy people during the days of Corona Pandemic was initiated by NSS and Alumni Association on the request of alumni.
 - ICT facilities were made more effective on the request of teachers for conducting online classes.